**The Old School Surgery**

**PPG Meeting Minutes**

**12.30pm Thursday 2nd November 2023**

**Minutes of the Last Meeting**

Minutes of the previous meeting accepted.

Update regarding the Community BLS Training; this appears to have already taken place and was documented in the Parish News.

**Save our Surgery**

There is no specific timeline regarding the possibility of our Practice merging with the other practices in the PCN and moving to Marlborough so we will touch base and continue to discuss with the PPG but aim to raise awareness of the beneficial services of our Surgery here in the Village. Members of the PPG can contact the local press, however, Practice staff are unable to contribute due to permission being required from BSW. PPG members will continue to raise the profile of the Surgery, another option being to contact the local MP.

**Improving Local Engagement**

We discussed various ideas of how to improve local engagement and awareness of how patients can better utilise the services we offer but also for the local Community to receive some idea of how much work goes into keeping the Practice running. Social media is an obvious option, we have recently sorted the admin on our Facebook Page so will prioritise updating that and getting our profile boosted and shared.

Patients also need awareness of services that we do not offer such as minor injuries and need to be signposted correctly. Dr Paddon has previously mentioned the Pharmacy Referral system in the Parish News and the Practice brochures/forms can be updated. We will also endeavour to update our website and add more information.

**Improving Health and Wellbeing Locally**

We have previously held information events in the local Village Hall that have been very well received, this is definitely something that we will plan again. Various conditions will be discussed and both the Surgery and PPG members can organise allocating roles nearer the time. Various organisations can be contacted eg; Wiltshire Carers. We would hope to have two events per year and will start with a Dementia Awareness evening. Diabetes/weight management is a possibility for the following event.

**Fund Raising**

The Surgery has a fairly large “wish list” ie; repair works, decorating, equipment required etc. PPG members will consider ideas for fund raising. We have previously had events incorporated with our flu clinics which have been a great success. Open Gardens is a potential idea as we are lucky to have our wonderful Surgery garden.

**Any Other Business**

**Bicycle Rack:** Unfortunately, we are unable to add a bicycle rack to our car park. We are aware of the increasing use of bicycles which is excellent, however, we cannot have the liability of damage or theft which would be a factor. This would be something that may be considered at a Parish Council Meeting.

**Car Park Wall:** Our car park wall has recently been damaged. We will source the materials and have some volunteers lined up to carry out the repairs. This will be a good time to add a chain and padlock as out of hours parking seems to have increased, a “Private Car Park” sign could also be fitted.

**Solar Panels:** Travers Nettleton has very kindly offered to supply Solar Panels for the Surgery to reduce our electricity usage, he will look into gaining permission for these.

**The date of the next meeting TBC**